



Bib Data Sheet


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SERIAL NUMBER 09/490,065	FILING DATE 01/24/2000 RULE -	CLASS 379	GROUP ART UNIT 2742	ATTORNEY DOCKET NO. 782.1068/JCG/WNH	
APPLICANTS Robert Eilbacher, Port Washington, NY ; Ted Lubowsky, Huntington, NY ;					
** CONTINUING DATA *****					
** FOREIGN APPLICATIONS *****					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 03/29/2000					
Foreign Priority claimed 35 USC 119 (a-d) conditions met Verified and Acknowledged	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance Examiner's Signature <u>HH</u> Initials	STATE OR COUNTRY NY	SHEETS DRAWING 4	TOTAL CLAIMS 22	INDEPENDENT CLAIMS 12
ADDRESS STAAS & HALSEY LLP Attn: John C Garvey 700 Eleventh Street N W Suite 500 Washington ,DC 20001					
TITLE Apparatus and method for monitoring and adapting to environmental factors within a contact center					
FILING FEE RECEIVED 1558	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		